

**County of San Bernardino
Department of Aging
and Adult Services**

BARSTOW

500 Melissa
Barstow, CA 92311
(760) 256-5544

MORONGO BASIN

61607 29 Palms Hwy, Ste. E
Joshua Tree, CA 92252
(760) 366-5751

NEEDLES

1300 Bailey Avenue
Needles, CA 92363
(760) 326-9274

RANCHO CUCAMONGA/FONTANA

9050 Archibald Avenue
Rancho Cucamonga, CA 91730
(909) 945-3875

ONTARIO

2314 S. Mountain Avenue
Ontario, CA 91762
(909) 458-1329

SAN BERNARDINO

455 North "D" Street
San Bernardino, CA 92415-0009
(909) 388-4502

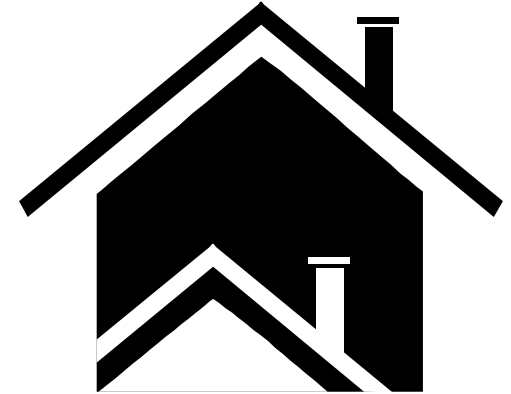
VICTOR VALLEY

17270 Bear Valley Road, Suite 108
Victorville, CA 92392
(760) 843-5100



IHSS BRO 1 LP (09/2002)

**IN HOME
SUPPORTIVE
SERVICES
PROGRAM**



San Bernardino County
Department of Aging
and Adult Services
686 East Mill Street
San Bernardino, CA 92415-0640
(909) 891-3900

The goal of the In Home Supportive Services Program (IHSS) is to help individuals remain in their own homes with services aimed at health and safety. Services are performed by an Individual Provider selected and employed by the IHSS recipient. Only services individuals are unable to do for themselves are provided.

IHSS helps individuals who

- are aged, blind or disabled and
- are limited in their ability to care for themselves and
- cannot live safely at home without IHSS due to functional limitations and
- are low income.

What services are provided?

Services may include shopping, laundry, essential housekeeping tasks, meal preparation, non-medical personal care such as bathing and ambulation, and under a physician's supervision, paramedical services. Services provided are based on individual need, not medical diagnosis.

Who is financially eligible?

Individuals who receive SSI/SSP meet the program's financial requirement. Individuals who are low income and meet all SSI/SSP requirements except for SSI/SSP income standards may be eligible for IHSS with a Share of Cost.

How can you apply?

To apply for IHSS call the Department of Aging and Adult Services in your area. If you are unable to call, ask someone else to call for you. During this phone call the caller will be asked to provide financial information, personal identification information, and a statement about what services you need to remain safely in your own home.

After the initial phone call an IHSS worker will come to your home and discuss what help you may need. The IHSS worker will complete a needs assessment with you. The needs assessment will be based on your functional ability, not on your medical diagnosis. The needs assessment will

determine which services you need and how often the services are to be provided.

Who will provide services?

IHSS services are performed by IHSS Individual Providers. Individual Providers are selected and employed by the IHSS recipient. An Individual Provider can be someone you know such as a relative, friend or neighbor. Individual Providers can also be someone you do not have a prior relationship with. You have the right to request a background check on any Individual Provider you choose. As the employer and recipient of IHSS services, it is your choice who will best meet your IHSS service needs.